HEALTH SERVICE SYSTEM CITY & COUNTY OF SAN FRANCISCO

Memorandum

DATE: August 11, 2016

TO: Randy Scott, President and Members of the Health Service Board

FROM: Pamela Levin, Chief Financial Officer

RE: Update on Financial Report as of May 31, 2016

This report summarizes revenues and expenses of the Employee Benefit Trust Fund (Trust Fund) and the General Fund Administration Budget through May 31, 2016, as well as fiscal year-end projections through June 30, 2016.

Employee Benefit Trust Fund

On June 30, 2015, the Trust Fund balance was \$81.5 million. Based on activity through May 2016, the fund balance is projected to be \$69.4 million as of June 30, 2016. The projected \$12.1 million decrease includes reserves for unpaid claims and is a result of the following changes:

- 1. City Plan \$10.4 million decrease in fund balance resulting from:
 - a. \$0.7 million increase in fund balance from pharmacy rebates (additional information on page 3)
 - b. \$11.1 million decrease in fund balance:
 - \$3.7 million associated with subsidizing 2015 rates (for the first six months of FY 2015-16) from the claim stabilization reserve
 - \$7.0 million associated with subsidizing 2016 rates (for the second six months of FY 2015-16) from the claim stabilization reserve
 - 0.4 million due to unfavorable claim experience
- 2. Blue Shield Flex Plan \$6.6 million decrease in fund balance resulting from:
 - a. \$5.0 million increase in fund balance:
 - \$2.2 million associated with the increase in 2016 rates (for the second six months
 of FY 2015-16) to recover the 2014 deficit
 - \$2.8 million from pharmacy rebates (additional information on page 3)



- b. \$11.6 million decrease in fund balance:
 - \$4.9 million associated with subsidizing rates in Plan Year 2015 (for the first six months of FY 2015-16) from the claim stabilization reserve
 - \$6.7 million due to unfavorable claim experience
- 3. Self-insured dental plan \$3.6 million increase in fund balance associated with:
 - a. \$4.2 million due to favorable claim experience
 - b. \$0.6 million decrease in fund balance associated with subsidizing 2016 rates (for the second six months of FY 2015-16) from the claim stabilization reserve
- 4. Medical HMOs \$0.2 million increase in fund balance from contract premium arrangements for new enrollees, termed members, and members eligible for Medicare. This is a result of the timing of premium collections and payments to health plans based on benefit calendars and HSS rules. For example, SFUSD contributes more in the spring to cover the summer months when employees are on unpaid leave.
- 5. Flexible Spending Accounts \$0.2 million decrease in fund balance due to an excess of claim reimbursements over member contributions for the reporting period as a result of timing of FSA contributions and claim submission.
- Healthcare Sustainability Fund (\$2.05) \$0.1 million increase in fund balance The \$2.05 per member per month charge is one of the components of the premiums and is allocated between the employer and employee based on the applicable contribution model.

	Original	Revised	May YTD		
	Budget	Budget	Actuals	Projection	Balance
Revenues/Premiums	\$ 1,555,310	\$ 1,555,310	\$ 1,482,594	\$1,610,259	\$ 54,949
Expenditures					
Personnel Services and Mandatory Fringes	481,308	\$ 481,308	\$ 323,772	\$ 422,350	\$ 58,958
Communications					
Open Enrollment Communications	288,867	288,867	302,301	304,763	(15,896)
Operations Communications	14,700	34,700	64,684	109,350	(74,650)
Wellness Communications	28,000	68,000	10,151	63,000	5,000
Other Communications	9,033	19,033	12,790	23,084	(4,051)
Total Communications	\$ 340,600	\$ 410,600	\$ 389,926	\$ 500,197	\$(89,597)
Wellness	286,460	286,460	246,538	269,170	17,290
Initiatives to Reduce Health Care Costs	257,500	257,500	234,303	268,090	(10,590)
SFGTV/Board Meetings	-	-	14,728	11,767	(11,767)
Contingency for Unforeseen Issues	189,442	119,442		53,736	65,706
Total Expenditures	\$ 1,555,310	\$ 1,555,310	\$ 1,209,267	\$1,525,310	\$ 30,000
Revenue Less Expenses	\$ -	\$ -	\$ 273,327	\$ 84,949	\$ 84,949

The table on the previous page reflects the year to date actuals through May 31, 2016. The Revised Budget reflects an increased focus on Communications and the categories in which they are expended. The Balance is the difference between the Revised Budget and the Projection. Projected savings are represented by a positive number while expenditures that exceed the budget are represented by a (negative) number.

- 7. Interest \$0.4 million increase in fund balance from HSS Trust cash balances
- 8. Performance guarantees \$0.5 million increase in fund balance due from Blue Shield for the plan years 2014 and 2015
- 9. Forfeitures \$0.3 million increase in fund balance associated with Health Care and Dependent Care FSA for 2015 Plan Year

Pharmacy Rebates

The following table summarizes the FY 2015-16 pharmacy rebates as of May 31, 2016 and year-end projection. The rebates reduce the amount of claims HSS pays to the vendors.

Vendor	Amount (year	Time Period Covered	Year-End Projection
	to date)		
Blue Shield	\$2,540,896	April 2015 – December 2015	\$2,800,000
UHC	534,462	October 2014 – December 2015	700,000
Total	\$3,075,358		\$3,500,000

General Fund Administration Budget (including Enterprise Content Management System)

Based on the financial results for the first eleven months of FY 2015-16, a year-end balance of \$0.4 million is projected.

Health Service System CITY & COUNTY OF SAN FRANCISCO

HEALTH SERVICE SYSTEM

STATEMENT OF REVENUES AND EXPENSES

$\label{eq:fy2015-2016} FOR THE ELEVEN MONTHS ENDED May 31, 2016$

ACTIVE & RETIRED COMBINED

	Year-To-Date	Year-To-Date	Year-To-Date Net	
	Revenues	Expenses	Excess(Shortage)	
SELF-INSURANCE	Revenues	Expenses	Excess(Shortage)	
City Plan, including ASO	39,477,491	48,790,437	(9,312,946)	
Blue Shield Flex	267,665,143	272,533,047	(4,867,904)	
Delta Dental - Active only, including ASO	42,678,679	38,828,265	3,850,414	
TOTAL SELF-INSURANCE	349,821,313	360,151,749	(10,330,436)	
TOTAL SELF-INSURANCE	347,041,313	300,131,173	(10,330,430)	
INSURANCE PRODUCTS			!	
Blue Shield-HMO	29,162,610	29,162,610	_ '	
Kaiser-HMO	317,916,763	316,981,989	934.774	
Vision Service Plan, All (City Plan & HMO)	4,565,235	4,565,235] ,,,,,	
Sub-total HMO	351,644,608	350,709,834	934,774	
Sub total 11110	221,011,222	220,702,02	,,,,,,	
Delta Dental - Retired	12,399,891	12,325,656	74,235	
Delta Care	925,105	924,225	880	
Pacific Union	288,364	294,111	(5,747)	
Sub-total Dental	13,613,360	13,543,992	69,368	
	, i		<u> </u>	
Long Term/Short Term Disability	6,365,390	6,365,390	- '	
Flexible Benefits	852,028	852,028	_ '	
Flexible Spending-Dependent Care	3,902,514	3,735,737	166,777	
Flexible Spending -Medical Reimbursement	4,380,577	4,627,269	(246,692)	
Healthcare Sustainability Fund (\$2.05)	1,482,594	1,209,267	273,327	
TOTAL INSURANCE PRODUCTS	382,241,071	381,043,518	1,197,553	
			'	
SAVINGS AND INVESTMENTS			!	
Interest	349,697	-	349,697	
Performance guarantees	224,710	-	224,710	
Forfeitures	-		-	
TOTAL SAVINGS & INVESTMENTS	574,407	-	574,407	
TRANSFERS OUT OF FORFEITURES		-	- '	
TOTAL FUNDS	732,636,791	741,195,267	(8,558,476)	

Self Insurance City Plan (9.3) (10.4) (a) Blue Shield-Flex (4.9) (6.6) (b) Dental, Actives 3.9 3.6 (c) Insurance Products 3.9 0.2 Medical HMOs 0.9 0.2 Dental 0.1 0.0 LTD/Flexible Benefits/Flexible Spending (0.1) (0.2) Healthcare Sustainability Fund (\$2.05) 0.3 0.1 (d) Savings & Investments 0.3 0.4 Interest 0.3 0.4 Performance guarantees 0.2 0.5 Forfeitures 0.0 0.3 Transfers Out of Forfeitures 0.0 0.0 TOTAL (8.6) (12.1) Net assets 8eginning of the year 81.5 End of the year 69.4	SUMMARY- In millions	Year-To Date Actual As of May 2016 - Net	FY15-16 Projected Annual-Net
Blue Shield-Flex (4.9) (6.6) (b) Dental, Actives 3.9 3.6 (c) Insurance Products Medical HMOs 0.9 0.2 Dental 0.1 0.0 LTD/Flexible Benefits/Flexible Spending (0.1) (0.2) Healthcare Sustainability Fund (\$2.05) 0.3 0.1 (d) Savings & Investments Interest 0.3 0.4 Performance guarantees 0.2 0.5 Forfeitures 0.0 0.3 Transfers Out of Forfeitures 0.0 0.0 TOTAL (8.6) (12.1) Net assets Beginning of the year 81.5	Self Insurance		
Dental, Actives 3.9 3.6 (c) Insurance Products Medical HMOs 0.9 0.2 Dental 0.1 0.0 LTD/Flexible Benefits/Flexible Spending (0.1) (0.2) Healthcare Sustainability Fund (\$2.05) 0.3 0.1 (d) Savings & Investments Interest 0.3 0.4 Performance guarantees 0.2 0.5 Forfeitures 0.0 0.3 Transfers Out of Forfeitures 0.0 0.0 TOTAL (8.6) (12.1) Net assets Beginning of the year 81.5	City Plan	(9.3)	(10.4) (a)
Insurance Products Medical HMOs 0.9 0.2 Dental 0.1 0.0 LTD/Flexible Benefits/Flexible Spending (0.1) (0.2) Healthcare Sustainability Fund (\$2.05) 0.3 0.1 (d) Savings & Investments 0.3 0.4 Performance guarantees 0.2 0.5 Forfeitures 0.0 0.3 Transfers Out of Forfeitures 0.0 0.0 TOTAL (8.6) (12.1) Net assets Beginning of the year 81.5	Blue Shield-Flex	(4.9)	(6.6) (b)
Medical HMOs 0.9 0.2 Dental 0.1 0.0 LTD/Flexible Benefits/Flexible Spending (0.1) (0.2) Healthcare Sustainability Fund (\$2.05) 0.3 0.1 (d) Savings & Investments 0.3 0.4 Performance guarantees 0.2 0.5 Forfeitures 0.0 0.3 Transfers Out of Forfeitures 0.0 0.0 TOTAL (8.6) (12.1) Net assets Beginning of the year 81.5	Dental, Actives	3.9	3.6 (c)
Dental 0.1 0.0 LTD/Flexible Benefits/Flexible Spending (0.1) (0.2) Healthcare Sustainability Fund (\$2.05) 0.3 0.1 (d) Savings & Investments Interest 0.3 0.4 Performance guarantees 0.2 0.5 Forfeitures 0.0 0.3 Transfers Out of Forfeitures 0.0 0.0 TOTAL (8.6) (12.1) Net assets Beginning of the year 81.5	Insurance Products		
LTD/Flexible Benefits/Flexible Spending (0.1) (0.2) Healthcare Sustainability Fund (\$2.05) 0.3 0.1 (d) Savings & Investments Interest 0.3 0.4 Performance guarantees 0.2 0.5 Forfeitures 0.0 0.3 Transfers Out of Forfeitures 0.0 0.0 TOTAL (8.6) (12.1) Net assets Beginning of the year 81.5	Medical HMOs	0.9	0.2
Healthcare Sustainability Fund (\$2.05) 0.3 0.1 (d) Savings & Investments Interest 0.3 0.4 Performance guarantees 0.2 0.5 Forfeitures 0.0 0.3 Transfers Out of Forfeitures 0.0 0.0 TOTAL (8.6) (12.1) Net assets Beginning of the year 81.5	Dental	0.1	0.0
Savings & Investments Interest 0.3 0.4 Performance guarantees 0.2 0.5 Forfeitures 0.0 0.3 Transfers Out of Forfeitures 0.0 0.0 TOTAL (8.6) (12.1) Net assets Beginning of the year 81.5	LTD/Flexible Benefits/Flexible Spending	(0.1)	(0.2)
Interest 0.3 0.4 Performance guarantees 0.2 0.5 Forfeitures 0.0 0.3 Transfers Out of Forfeitures 0.0 0.0 TOTAL (8.6) (12.1) Net assets Beginning of the year 81.5	Healthcare Sustainability Fund (\$2.05)	0.3	0.1 (d)
Performance guarantees 0.2 0.5 Forfeitures 0.0 0.3 Transfers Out of Forfeitures 0.0 0.0 TOTAL (8.6) (12.1) Net assets 81.5	Savings & Investments		
Forfeitures 0.0 0.3 Transfers Out of Forfeitures 0.0 0.0 TOTAL (8.6) (12.1) Net assets 81.5	Interest	0.3	0.4
Transfers Out of Forfeitures 0.0 0.0 TOTAL (8.6) (12.1) Net assets 81.5	Performance guarantees	0.2	0.5
TOTAL (8.6) (12.1) Net assets Beginning of the year 81.5	Forfeitures	0.0	0.3
Net assets Beginning of the year 81.5	Transfers Out of Forfeitures	0.0	0.0
Beginning of the year 81.5	TOTAL	(8.6)	(12.1)
	Net assets		
End of the year 69.4	Beginning of the year		81.5
	End of the year	- -	69.4

- (a) Annual Projection is net of claim stabilization of \$3.7 million used to reduce 2015 rates, \$7.0 million to reduce 2016 rates, and Pharmacy rebate of \$0.7 million
- (b) Annual Projection is net of claim stabilization of \$4.9 million used to reduce 2015 rates, \$2.2 million to increase 2016 rates, and Pharmacy rebate of \$2.8M
- (c) Annual Projection is net of claim stabilization of \$0.6 million to reduce 2016 rates
- (d) \$2.05 per member per month for communications, wellness, actuarial work; \$2.05 is part of a total rate, paid 90% to 100% by employer. Annual projection is \$85,000

HEALTH SERVICE SYSTEM STATEMENT OF REVENUES AND EXPENSES FY 2015-2016 vs. FY 2014-2015

YEAR-TO-DATE: May 31, 2016

		For eleven months ended May 31, 2016	For eleven months ended May 31, 2015	\$ Change	% Change	Notes	
1	SELF-INSURANCE						1
3	City Plan, including ASO Revenues	20 477 404	4F 279 076	(F 000 F9F)	12.00/	a h	2
4	Expenses	39,477,491 (48,790,437)	45,378,076 (45,377,158)	(5,900,585) (3,413,279)	-13.0% 7.5%	a, h f	3 4
5	Net City Plan Excess(Shortage)	(9,312,946)	919	(9,313,865)	7.5%	'	5
6	Blue Shield-Flex	(9,312,940)	919	(9,313,003)			6
7	Revenues	267,665,143	253,310,262	14,354,881	5.7%	1	7
8	Expenses	(272,533,047)	(267,515,584)	(5,017,463)	1.9%	'	8
9	Net Blue Shield-Flex Excess(Shortage)	(4,867,904)	(14,205,322)	9,337,418	-65.7%		9
10	Delta Dental - Active only, including ASO	(1,001,001)	(11,200,022)	0,007,110	00.1 70		10
11	Revenues	42,678,679	41,822,978	855,701	2.0%		11
12	Expenses	(38,828,265)	(38,229,410)	(598,855)	1.6%		12
13	Net Delta Dental - Active Excess(Shortage)	3,850,414	3,593,568	256,846	7.1%		13
14	NET SELF-INSURANCE	(10,330,436)	(10,610,835)	280,399	-2.6%		14
15		(10,000,100)	(10,010,000)				15
16	Blue Shield-HMO						16
17	Revenues	29,162,610	28,426,192	736,418	2.6%		17
18	Expenses	(29,162,610)	(28,466,857)	(695,753)	2.4%		18
19	Net Blue Shield HMO Excess(Shortage)	-	(40,665)	40,665	-100.0%		19
20	Kaiser-HMO		. ,				20
21	Revenues	317,916,763	310,993,724	6,923,039	2.2%		21
22	Expenses	(316,981,989)	(309,167,423)	(7,814,566)	2.5%		22
23	Net Kaiser- HMO Excess(Shortage)	934,774	1,826,301	(891,527)	-48.8%		23
24	Vision Service Plan, All (City Plan & HMO)						24
25	Revenues	4,565,235	4,403,628	161,607	3.7%	d, I	25
26	Expenses	(4,565,235)	(4,403,628)	(161,607)	3.7%	d, I	26
27	Net Vision Service Plan Excess(Shortage)	-	-	-	-		27
28	Dalta Dantal Batinad						28
29	Delta Dental - Retired Revenues	42 200 004	44 770 000	620,020	F 20/	الم	29
30 31	Expenses	12,399,891 (12,325,656)	11,770,962 (11,741,165)	628,929 (584,491)	5.3% 5.0%	d, I d, I	30 31
32	Net Delta Dental - Retired Excess(Shortage)	74,235	29,797	44,438	149.1%	u, i	32
33	Delta Care	74,233	29,191	44,430	143.170		33
34	Revenues	925,105	919,195	5,910	0.6%		34
35	Expenses	(924,225)	(911,653)	(12,572)	1.4%		35
36	Net Delta Care Excess(Shortage)	880	7,542	(6,662)	-88.3%		36
37	Pacific Union		.,6.12	(0,002)	00.070		37
38	Revenues	288,364	294,371	(6,007)	-2.0%		38
39	Expenses	(294,111)	(291,627)	(2,484)	0.9%		39
40	Net Pacific Union Excess(Shortage)	(5,747)	2,744	(8,491)	-309.4%		40
41	Net Dental	69,368	40,083	29,285	73.1%		41
42							42
43	Long Term/Short Term Disability						43
44	Revenues	6,365,390	5,861,947	503,443	8.6%	d	44
45	Expenses	(6,365,390)	(5,861,947)	(503,443)	8.6%	d	45
46	Net Long Term/Short Term Disability Excess(Shortage)	-		-			46
47	Flexible Benefits	052.000	060 450	(46.400)	1 00/		47
48 49	Revenues Expenses	852,028 (852,028)	868,456 (872,917)	(16,428) 20,889	-1.9% -2.4%		48 49
50	Net Flexible Benefits Excess(Shortage)	(032,028)	(4,461)		-100.0%		50
51	Flexible Spending-Dependent Care	-	(4,401)	7,401	-100.076		51
52	Revenues	3,902,514	3,587,144	315,370	8.8%	g	52
53		(3,735,737)	(3,461,599)	(274,139)	7.9%	f	53
54	Net Flexible Spending-Dependent Care Excess(Shortage)	166,777	125,545	41,231	32.8%		54
55	Flexible Spending -Medical Reimbursement		.25,010	,201	02.070		55
56	Revenues	4,380,577	3,955,424	425,153	10.7%	g	56
57	Expenses	(4,627,269)	(3,697,485)	(929,784)	25.1%	f	57
58	Net Flexible Spending-Medical Reimbursement Excess(Shortage)	(246,692)	257,939	(504,631)	-195.6%		58
59	Healthcare Sustainability Fund (\$2.05)	, , , , , ,	,	, , ,			59
60	Revenues	1,482,594	1,434,463	48,131	3.4%	е	60
61	Expenses	(1,209,267)	(1,017,677)	(191,590)	18.8%	е	61
62	Net Healthcare Sustainability Fund (\$2.05) Excess(Shortage)	273,327	416,786	(143,459)	-34.4%		62
63	NET INSURANCE PRODUCTS	1,197,553	2,621,528	(1,423,975)	-54.3%		63
64	SAVINGS AND INVESTMENTS						64
65	Interest	349,697	639,849	(290,152)	-45.3%	b	65
66	Performance guarantees	224,710	446,800	(222,090)	-49.7%		66
67	Forfeitures	-	-	-			67
68	TOTAL SAVINGS & INVESTMENTS	574,407	1,086,649	(512,242)	-47.1%		68
69	TOTAL NET EXCESS (SHORTAGE)	(8,558,476)	(6,902,659)	(1,655,817)	24.0%		69

Notes: a decrease in membership

b decrease in cash balance c decrease in deductions d increase in membership

e \$2.05 per member per month for communications, wellness, actuarial work

increase in claims

h decrease in rates
I increase in rates
g increase in deductions



HEALTH SERVICE SYSTEM - ADMINISTRATION STATEMENT OF REVENUES AND EXPENDITURES $\underline{\textbf{As of May 31, 2016}}$

YEAR-TO DATE ANNUAL

		Fav/(Unfav)						Fav/(Unfav)	
Budget	Actual	Variance	%Var	Original Budget	Carryforward/ Changes	Revised Budget	Projection	Variance	%Var
			REVENUES						
423,986	90	(423,896)	-100.0% Non-Operating Revenue	462,530	0	462,530	90	(462,440)	-100.0%
9,423,751	9,423,751	0	0.0% Work Order Recovery	10,264,090	15,000	10,279,090	10,243,350	(35,740)	-0.3%
349,999	349,999	0	0.0% General Fund Carryforward	0	349,999	349,999	349,999	0	0.0%
10,197,736	9,773,840	(423,896)	-4.2% TOTAL REVENUES	10,726,620	364,999	11,091,619	10,593,439	(498,180)	-4.5%
			EXPENDITURES						
4,469,406	4,150,819	318,587	7.1% Personnel Services	4,875,716	0	4,875,716	4,513,399	362,317	-7.4%
2,054,693	1,943,058	111,635	5.4% Mandatory Fringe Benefits	2,241,483	0	2,241,483	2,119,647	121,836	-5.4%
1,980,156	1,767,525	212,631	10.7% Non-personnel Services	1,923,266	236,904	2,160,170	1,948,808	211,362	-9.8%
42,048	37,162	4,886	11.6% Materials & Supplies	41,700	4,170	45,870	42,175	3,695	-8.1%
68,750	0	68,750	100.0% Equipment	75,000	0	75,000	21,105	53,895	-71.9%
1,552,265	1,272,174	280,091	18.0% Services of Other Departments	1,569,455	123,925	1,693,380	1,561,459	131,921	-7.8%
10,167,317	9,170,737	996,580	9.8% TOTAL EXPENDITURES	10,726,620	364,999	11,091,619	10,206,593	885,026	-8.0%
30,418	603,102	572,684	1883% REVENUE LESS EXPENDITURES	0	0	0	386,846	386,846	