

## Accident Insurance

Benefits that may help cover costs such as those not covered by your medical plan.



2025 Plan Year Enrollment Period: 9/30/2024 – 10/25/2024

### Accident Insurance Benefits

With MetLife, you'll have the option to enroll in a comprehensive Accident plan that provides payments in addition to any other insurance payments you may receive<sup>1</sup>. Dependent spouse and child(ren) are eligible for 100% of the employee benefit amounts shown in the table below. Here are just some of the covered events/services<sup>2</sup>. Please consult your Outline of Coverage or Certificate for details and any limitations that may apply.

Accident Insurance – Benefit Types	
<b>Accidental Injury Benefits</b>	
Fracture* (depending on the fracture and type of repair)	\$100 – \$8,000
Dislocation* (depending on the dislocation and type of repair)	\$150 – \$8,000
Second- or Third- Degree Burn (depending on degree of burn and percentage of burnt skin)	\$75 – \$15,000
Concussion	\$250
Coma	\$7,500
Laceration (depending on the length of the cut and type of repair)	\$50 – \$500
Broken Tooth	Crown: \$200 / Filling: \$25 / Extraction: \$100
Eye Injury	\$300
<b>Accident - Medical Services &amp; Treatment Benefits</b>	
Ambulance	Ground: \$300 / Air: \$2,000
Emergency Care (depending on location of care)	\$75 – \$250
Non-Emergency Initial Care	\$75
Physician Follow-Up	\$75
Therapy Services (including physical therapy)	\$50
Medical Testing	\$150
Medical Appliances (depending on the appliance)	\$75 – \$750
Transportation	\$400
<b>Accident Insurance – Benefit Types</b>	
Puncture Wound	\$150
Pain Management (for epidural anesthesia)	\$75
Prosthetic Device	One device: \$750 / More than one device: \$1,500
Modification	\$1,000
Blood/Plasma/Platelets	\$400
Surgical Repair (depending on the type of surgery)	\$150-\$1,500
Exploratory Surgery	\$150
Other Outpatient Surgery	\$300
<b>Hospital Benefits*</b>	
Admission*	\$1,200 for the day of admission
Intensive Care Unit (ICU) Supplemental Admission	\$1,200 for the day of admission
Confinement*	\$300 per day



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(paid for up to 15 days per accident)	
ICU Supplemental Confinement (paid for up to 365 days per accident)	\$300 per day
Inpatient Rehabilitation* (paid for up to 15 days per accident)	\$150 per day
<b>Accidental Death Benefit</b>	
Accidental Death Benefit*	\$10,000 \$20,000 for accidental death on common carrier*
<b>Accidental Dismemberment, Functional Loss &amp; Paralysis Benefits</b>	
Dismemberment/Functional Loss (depending on the injury)	\$10,000
Paralysis (depending on the number of limbs)	\$100,000
<b>Other Benefits</b>	
Lodging Benefit* - for a companion of a covered person who is hospitalized	\$150 per day

### \* Notes Regarding Certain Benefits

- **Fracture and Dislocation benefits** – Chip fractures are paid at 25% of Fracture Benefit and partial dislocations are paid at 25% of Dislocation Benefit.
- **Hospital Benefits** – Hospital does not include certain facilities such as nursing homes, convalescent care or extended care facilities. See MetLife's Disclosure Statement or Outline of Coverage/Disclosure Document for full details.
- The **Admission Benefit** is not payable for Emergency Room treatment or outpatient treatment. The payment of the admission benefit requires a Confinement. Hospital Confinement requires the assignment to a bed as a resident inpatient in a Hospital (including an Intensive Care Unit of a Hospital) on the advice of a Physician or confinement in an observation area within a Hospital for a period of no less than 20 continuous hours on the advice of a Physician. Please consult your certificate for details.
- **Inpatient Rehabilitation Benefit** – The Benefit is standardly applied for covered Accidents only. It is available as an add-on for Sickness.
- **Accidental Death Benefit** – The benefit amount will be reduced by the amount of any accidental dismemberment/functional loss/paralysis benefits and modification benefit paid for injuries sustained by the covered person in the same accident for which the accidental death benefit is being paid.
- **Common Carrier Benefit** - Common Carrier refers to airplanes, trains, buses, trolleys, subways and boats. Certain conditions apply. See your Disclosure Statement or Outline of Coverage/Disclosure Document for specific details. Be sure to review other information contained in this booklet for more details about plan benefits, monthly rates and other terms and conditions.
- **Lodging Benefit** – The lodging benefit is not available in all states. It provides a benefit for a companion accompanying a covered insured while hospitalized, provided that lodging is at least 50 miles from the insured's primary residence.

## Benefit Payment Example

Kathy's daughter, Molly, was riding her bike to school. On her way there she fell to the ground, was knocked unconscious, and was taken to the local emergency room (ER) by ambulance for treatment. The ER doctor diagnosed a concussion and a broken tooth. He ordered a CT scan to check for facial fractures too, since Molly's face was very swollen. Molly was released to her primary care physician for follow-up treatment, and her dentist repaired her broken tooth with a crown. Depending on her health insurance, Kathy's out-of-pocket costs could run into hundreds of dollars to cover expenses like insurance co-payments and deductibles. MetLife Group Accident Insurance payments can be used to help cover these unexpected costs.

Covered Event <sup>3</sup>	Benefit Amount
Ambulance (ground)	\$300
Emergency Care	\$250
Physician Follow-Up (\$75 x 2)	\$150
Medical Testing	\$150
Concussion	\$250
Broken Tooth (repaired by crown)	\$200
Benefits paid by MetLife Group Accident Insurance	<b>\$1,300</b>

Benefit amount is based on a sample MetLife plan design. Actual plan design and benefits may vary.



## Accident Insurance

### Questions & Answers

**Q. How can I enroll for coverage?**

**A. Enroll 9/30/2024 – 10/25/2024**, visit <https://myapps.sfgov.org> to enroll.

**Q. How can I schedule an appointment with a benefit advocate to learn more?**

**A. Open Enrollment:**

Scheduling: [WorkterraVBOE.com](http://WorkterraVBOE.com)

Phone Number: 833.730.4558

**New Hire:**

Scheduling: [CCSFVB.com](http://CCSFVB.com)

Phone Number: 866.528.5350

**Q. Who is eligible to enroll for this accident coverage?**

**A. You are eligible to enroll yourself and your eligible family members!**<sup>4</sup> You need to enroll during your Enrollment Period and to be actively at work for your coverage to be effective.

**Q. How do I pay for my accident coverage?**

**A. Premiums will be paid through payroll deduction**, so you don't have to worry about writing a check or missing a payment.

**Q. What happens if my employment status changes? Can I take my coverage with me?**

**A. Yes, you can take your coverage with you.**<sup>5</sup> You will need to continue to pay your premiums to keep your coverage in force. Your coverage will only end if you stop paying your premium or if your employer offers you similar coverage with a different insurance carrier.

**Q. Who do I call for assistance?**

**A. Please contact a benefit advocate at 833.442.3140, or MetLife directly at 1-800-GET-MET8 (1-800-438-6388), Monday through Friday from 5:00 am – 5:00 pm PST.** You can also schedule an appointment with a benefit advocate by visiting <https://workterravboe.com> or by scanning the QR code below.

### Insurance Rates

MetLife offers group rates and payroll deduction, so you don't have to worry about writing a check or missing a payment! Your employee rates are outlined below.

Coverage Options	Monthly Plan Rates
Employee	\$6.92
Employee & Spouse	\$9.85
Employee & Child(ren)	\$15.26
Employee & Spouse/Child(ren)	\$20.21

<sup>1</sup> Covered services/treatments must be the result of a covered accident or sickness as defined in the group policy/certificate. See your Disclosure Statement or Outline of Coverage/Disclosure Document for full details.

<sup>2</sup> Availability of benefits varies by state. See your Disclosure Statement or Outline of Coverage/Disclosure Document for state variations.

<sup>3</sup> Benefits and amounts are based on sample MetLife plan design. Plan design and plan benefits may vary.

<sup>4</sup> Coverage is guaranteed provided (1) the employee is actively at work and (2) dependents to be covered are not subject to medical restrictions as set forth on the enrollment form and in the Certificate. Some states require the insured to have medical coverage. Additional restrictions may apply to dependents serving in the armed forces or living overseas. Children may be covered to age 26. There are benefit reductions that may begin at age 65.

<sup>5</sup> Eligibility for portability through the Continuation of Insurance with Premium Payment provision may be subject to certain eligibility requirements and limitations. For more information, contact your MetLife representative.]

METLIFE'S ACCIDENT INSURANCE IS A LIMITED BENEFIT GROUP INSURANCE POLICY. The policy is not intended to be a substitute for medical coverage and certain states may require the insured to have medical coverage to enroll for the coverage. The policy or its provisions may vary or be unavailable in some states. Like most group accident and health insurance policies, policies offered by MetLife may include waiting periods and contain certain exclusions, limitations and terms for keeping them in force. For complete details of coverage and availability, please refer to the group policy form GPNP12-AX or contact MetLife.

Benefits are underwritten by Metropolitan Life Insurance Company, New York, NY. Hospital does not include certain facilities such as nursing homes, convalescent care or extended care facilities. See MetLife's Disclosure Statement or Outline of Coverage/Disclosure Document for full details.

