

San Francisco Health Service System

Innovation Day

Attendees and Subject Matter Expert Biographies

June 22, 2018



SFHSS Innovation Day Attendees

Health Service Board Attendees

- ▶ Karen Breslin—President
- ▶ Stephen Follansbee—Vice President
- ▶ Wilfredo Lim—Commissioner
- ▶ Rafal Ofierski—City Attorney
- ▶ Gregg Sass—Commissioner
- ▶ Laini Scott—Health Service Board Secretary
- ▶ Randy Scott—Commissioner

Health Service System Attendees

- ▶ Marina Coleridge—Enterprise Systems and Analytics Manager
- ▶ Stephanie Fisher—Well-Being Manager
- ▶ Mitchell Griggs—Chief Operating Officer
- ▶ Pamela Levin—Chief Financial Officer
- ▶ Siobhan O'Connor—Member Services and Operations Manager
- ▶ Michael Visconti—Manager, Contracts Administration
- ▶ Abbie Yant—Executive Director

Aon Attendees

Core Consulting Team

- ▶ Won Andersen—Account Executive
- ▶ Mike Clarke—Lead Actuary
- ▶ Tom Ricks—Actuarial Manager
- ▶ Anne Thompson—Account Manager

Subject Matter Experts (SMEs)

- ▶ Lisa Burt—Wellbeing
- ▶ John Grosso—Retiree Health
- ▶ Dr. Neal Mills—Medical Director
- ▶ Todor Penev—Innovation
- ▶ Wendy Smith—Delivery Transformation

Attendees are listed alphabetically by last name



Biographies

Subject Matter Experts (SMEs)

Lisa Burt

Assistant Vice President—Wellbeing

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Lisa is an assistant vice president on Aon's Health Transformation Team and is based in Irvine, California. Lisa joined Aon in August of 2015 and blends her wellbeing and research expertise to deliver evidenced-based population health improvement consulting to clients.

Lisa has coordinated multi-site international research studies in the fields of eating disorders and nicotine dependence and is a published author in the *International Journal of Eating Disorders*. She also coordinated NIH funded research projects in the area of substance abuse and child neglect.

Lisa made the turn into health promotion 14 years ago and has deep experience leading organizational health transformation efforts for Highmark Blue Cross Blue Shield and Allergan. At Highmark, Lisa managed the program (year 4) that resulted in a published ROI in the *Journal of Occupational and Environmental Medicine*. At Allergan, Lisa was accountable for global wellbeing where she led key international wellbeing initiatives including global health challenges and a champions' network.

In her work at Aon, Lisa has worked with numerous clients across various industries to advance their health improvement programs and has particular expertise in strategy and tactical design, and program implementation.

Lisa has extensive experience in health promotion, leadership, fitness, training, and program design and project management. She is a certified Corporate Athlete trainer and Group Exercise Instructor.

Lisa has a research-based background and earned her Master's Degree in Experimental Psychology from Eastern Michigan University.

John V. Grosso, FSA, MAAA

Senior Vice President—Retiree Health

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John is a senior vice president, health care consultant, and actuary in the Health & Benefits practice, based in our Norwalk, Connecticut office.

John leads Aon's national retiree health care sub-practice, which is a team of actuaries and subject matter experts focused on retiree health care market tracking, product innovation, and client consulting. He also leads active and retiree health care design and strategy consulting projects with a particular focus on actuarial analysis including pricing, budgeting, forecasting, and reserving.

John first began working in the industry in 1996. He has 17 years of experience in the health care consulting industry with an additional 3 years of experience with a major U.S. insurer. He specializes in retiree health care design and strategy consulting for large, multi-site employers and has significant experience with postretirement welfare benefits plan valuations.

John is one of Aon's national experts on the topic of Medicare reform, employer and market response strategies in light of the Medicare legislation, and key plan sponsor Medicare reform risk management initiatives. Most recently, John has played a national role in consulting on the retiree health care strategy, design, and accounting implications of federal health care reform.

John is a Fellow of the Society of Actuaries (FSA) with a concentration in group health benefits and a Member of the American Academy of Actuaries (MAAA).

John earned a Bachelor of Science degree in Mathematics from Fairfield University.

Robert 'Neal' Mills, M.D.

National Medical Director—Health & Benefits

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Neal is a medical director for Aon's Health & Benefits practice. He serves clients across North America to assist them with the strategic and tactical planning and implementation of health programs addressing the increasing challenges of health care delivery and finance.

Neal first began working in the industry in 2000 and has been in the position of National medical director for 2 years.

Neal currently works with American Airlines and Morgan Stanley clients. Approximately 10% of his time will be dedicated to Bank of America.

Prior to joining Aon, Neal was medical director for Moda Health Plan in Oregon, serving individuals, employers, Medicaid, and Medicare in Oregon, Washington, California, and Alaska. Concurrently, he served as chairman of evidence-based best practices of the Oregon Health Leadership Council. The OHLC is a collaborative organization working to develop practical solutions that reduce health care costs' rate of increase and premiums so health care and insurance are more affordable.

Neal has also spent nearly two decades in the practice of medicine, with a focus on family medicine. That time in includes four years at the U.S. Air Force. Neal also served the National Health Service Corp in a medically underserved area.

Neal's expertise includes Medicaid and Medicare, Value Based Insurance Designs, Reference Price Programs, Chronic Intensive Ambulatory Care Programs, Medical Homes, Accountable Care Organizations, Risk Sharing Models, Emergency Department Information Exchanges, Specialty Drug Management, Utilization Management Programs, Opioid Management, and Population Health.

Neal earned a Bachelor of Science in biology from University of Texas, Arlington; and an M.D. from Saint Matthews University; and an M.B.A. from the University of Tennessee.

He is also a fellow, Academy of Healthcare Management; Diplomate, American Board of Family Medicine; and, fellow, American Academy of Family Physicians.

Dr. Mills is licensed to practice medicine in Oregon, Washington, and Texas.

Todor Penev, FSA, MAAA

Senior Vice President—Innovation

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Todor Penev is a senior vice president and Actuarial Innovation Leader in Aon's Health & Benefits practice. His work focuses on building and piloting market leading solutions and external partnerships in the health space, with a focus on financial, risk management and analytics capabilities.

Todor joined Aon in 2005 and has served as lead actuary for multiple Fortune 500 employers and key accounts. He is the principal architect of core actuarial models and solutions used across the firm, including plan design valuation, underwriting, Affordable Care Act modeling, strategy, benchmarking, forecasting, financial reporting and stochastic modeling frameworks. In 2012, Todor relocated to Singapore to become one of the founders of the Aon Singapore Innovation Center where he served as the Health Actuarial team leader, designing solutions such as the Actuarial Value Engine, Aon Bench and many cutting-edge analytics and models serving Aon clients worldwide. Todor currently serves as the Actuarial Innovation Leader for the Health & Benefits practice.

Todor received a Bachelor of Arts degree in Economics from Davidson College in Davidson, North Carolina.

Todor is a Fellow of the Society of Actuaries and a member of the American Academy of Actuaries.

Wendy Smith, MHA

Senior Vice President—Delivery Transformation

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Wendy serves as the national leader for Delivery System Transformation, part of Aon's Health & Benefits practice. Wendy is based in Austin, Texas.

She has an extensive background with the nation's largest health insurers, serving in various senior roles leading efforts in contracting and network management, operational leadership positions, and as Health Plan CEO. In addition to the payer roles, she has served in executive positions for health delivery systems leading managed care, population health, and physician pay-for-value efforts.

Prior to joining Aon, Wendy gained consulting experience as both an independent consultant and with COPE Health Solutions serving physician practices, health insurers, and health delivery systems on their journey to value-based payments.

Wendy has an undergraduate degree from Southwestern University in Georgetown, Texas, where she was a full scholarship recipient for the Women's Basketball team. She also holds a Master's of Science in Healthcare Administration from Texas State University.