



# HEALTH SERVICE BOARD

## CITY & COUNTY OF SAN FRANCISCO

**Abbie Yant, MA, RN**  
Executive Director  
Health Service System

**Natalie Ekberg, M.P.A.**  
Executive Secretary

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### **HEALTH SERVICE BOARD MEETING**

### **NOTICE and REGULAR MEETING AGENDA**

Thursday December 12, 2019, 1:00 p.m.  
City Hall, Room 416  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94103

#### **1. CALL TO ORDER**

#### **2. PLEDGE OF ALLEGIANCE**

#### **3. ROLE CALL**

President Karen Breslin  
Vice President Stephen Follansbee, M.D  
Commissioner Mary Hao  
Commissioner Randy Scott  
Commissioner Chris Canning  
Supervisor Rafael Mandelman  
Excused: Commissioner Wilfredo Lim

#### **4. APPROVAL (with possible modifications) OF THE MINUTES OF THE MEETINGS SET FORTH BELOW: (Action)**

##### **DOCUMENTS ATTACHED:**

- Regular Meeting Minutes from November 14, 2019

**STAFF RECOMMENDATION:** Approve minutes.

**PUBLIC COMMENTS:**

**ACTION:**

**5. GENERAL PUBLIC COMMENT ON MATTERS WITHIN THE BOARD'S JURISDICTION: (Discussion)**

PUBLIC COMMENTS:

**6. PRESIDENT'S REPORT: (Discussion)**

Report given by President Breslin

DOCUMENTS ATTACHED:

PUBLIC COMMENTS:

**7. DIRECTOR'S REPORT: (Discussion)**

Report given by Abbie Yant, Executive Director of Health Service System

DOCUMENTS ATTACHED: Director's Report packet

PUBLIC COMMENT:

**8. HSS FINANCIAL REPORTING AS OF JUNE 30, 2019 and AS OF SEPTEMBER 30, 2019: (Discussion)**

Presentation by Pamela Levin, Chief Financial Officer

DOCUMENTS ATTACHED:

- Financial Report through June 30, 2019
- Financial Report YTD September 30, 2019

PUBLIC COMMENTS:

**9. COMPLEX CARE MANAGEMENT PRESENTATION: (Discussion)**

Presented by Dawn Ogawa, MD, Assistant Physician in Chief, Kaiser

DOCUMENTS ATTACHED: Complex Care Management Presentation

PUBLIC COMMENTS:

**10. OPEN ENROLLMENT REPORT- SUMMARY OF OPEN ENROLLMENT KEY STATISTICS and MEMBER PLAN MIGRATION: (Discussion)**

Presentation by Mitchell Griggs, Chief Operating Officer

DOCUMENTS ATTACHED: OE Report

PUBLIC COMMENTS:

**11. MARKET ASSESSMENT PART 2: SFHSS MEMBER ENGAGEMENT PRESENTATION: (Discussion)**

Heather Imboden, Principal, Communities in Collaboration

1145 MARKET STREET 3<sup>RD</sup> FLOOR, SAN FRANCISCO, CA 94102

DOCUMENTS ATTACHED: Member Facilitation Final Report

PUBLIC COMMENT:

**12. REPORTS AND UPDATES FROM CONTRACTED HEALTH PLAN REPRESENTATIVES - (Discussion)**

PUBLIC COMMENT:

**13. OPPORTUNITY FOR THE PUBLIC TO COMMENT ON MATTERS WITHIN THE BOARD'S JURISDICTION - (Discussion)**

PUBLIC COMMENT:

**14. OPPORTUNITY TO PLACE ITEMS WITHIN THE BOARD'S JURISDICTION ON FUTURE AGENDAS-(Discussion)**

PUBLIC COMMENT:

**15. VOTE ON WHETHER TO HOLD CLOSED SESSION FOR PUBLIC EMPLOYEE PERFORMANCE EVALUATION – HSS EXECUTIVE DIRECTOR: (Action)**

Presented by President Breslin

STAFF RECOMMENDATION: Hold closed session.

PUBLIC COMMENT ON ALL MATTERS PERTAINING TO THE CLOSED SESSION:

ACTION:

Government Code Section 54957(b)(1) and San Francisco Administrative Code Section 67.10(b): Public Employee Performance Evaluation

**16. PUBLIC EMPLOYEE PERFORMANCE EVALUATION: (Action)**

Presented by Governance Committee Chair Scott and Julia Ma, Director of Workforce Development,  
Department of Human Resources.

- Position: Executive Director
- Employee: Abbie Yant

DOCUMENTS ATTACHED: Draft Executive Director Evaluation and proposed timeline.

STAFF RECOMMENDATION: Approve the initiation of the Employee Performance Evaluation

PUBLIC COMMENT:

ACTION:

**RECONVENE IN OPEN SESSION**

1145 MARKET STREET 3<sup>RD</sup> FLOOR, SAN FRANCISCO, CA 94102

**17. POSSIBLE REPORT ON ACTION TAKEN IN CLOSED SESSION REGARDING EMPLOYEE EVALUATION: (Action)**

Presented by President Breslin

PUBLIC COMMENT:

ACTION:

**18. VOTE TO ELECT WHETHER TO DISCLOSE ANY OR ALL DISCUSSION HELD REGARDING THE EMPLOYEE EVALUATION IN CLOSED SESSION (Government Code Sunshine Ordinance, S.F. Admin. Code sec. 67.12(a)): (Action)**

Presented by President Breslin

PUBLIC COMMENT:

ACTION:

**19. ADJOURNMENT:**

## Summary of Health Service Board Rules Regarding Public Comment

- Speakers are urged to fill out a speaker card in advance but may remain anonymous if so desired.
- A member of the public has up to three (3) minutes to make pertinent public comments before action is taken on any agenda item.
- A member may comment on any matter within the Board's jurisdiction as designated on the agenda.

**Health Service Board and Health Service System Web Site:** <http://www.sfhss.org>

### Disability Access

Regular Health Service Board meetings are held at City Hall, 1 Dr. Carlton B. Goodlett Place, in Hearing Room 416 at 1:00 PM on the second Thursday of each month. The closest accessible BART Station is Civic Center, three blocks from City Hall. Accessible MUNI lines serving this location are: #42 Downtown Loop, and the #71 Haight/Noriega and the F Line to Market and Van Ness and the Metro stations at Van Ness and Market and at Civic Center. For more information about MUNI accessible services, call (415) 923-6142. There is accessible parking in the vicinity of City Hall at Civic Center Plaza adjacent to Davies Hall and the War Memorial Complex.

Accessible seating for persons with disabilities (including those using wheelchairs) will be available.

In order to assist the City's effort to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City accommodate these individuals.

### Knowing Your Rights Under the Sunshine Ordinance

Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County of San Francisco exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, visit the Sunshine Ordinance Task Force website at <http://www.sfgov.org/sunshine>.

### Lobbyist Registration and Reporting Requirements

Individuals and entities influencing or attempting to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code § 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102; telephone (415) 252-3100; fax (415) 252-3112; web site [www.sfgov.org/ethics](http://www.sfgov.org/ethics).

## Summary of Health Service Board Rules Regarding Cell Phones and Pagers

- The ringing and use of cell phones, pagers and similar sound-producing electronic devices are prohibited at Health Service Board and committee meetings.
- The Chair of the meeting may order the removal of any person(s) in violation of this rule from the meeting room.
- The Chair of the meeting may allow an expelled person to return to the meeting following an agreement to comply with this rule.

The complete rules are set forth in Chapter 67A of the San Francisco Administrative Code.

If any materials related to an item on this agenda have been distributed to the Health Service Board after distribution of the agenda packet, those materials are available for public inspection at the Health Service System during normal office hours. For more information, please contact Natalie Ekberg at (415) 554-1727 or email [Natale.Ekberg@sfgov.org](mailto:Natale.Ekberg@sfgov.org).

The following email has been established to contact all members of the Health Service Board: [health.service.board@sfgov.org](mailto:health.service.board@sfgov.org).

Health Service Board telephone number: (415) 554-0662