



HEALTH SERVICE BOARD

CITY & COUNTY OF SAN FRANCISCO

Abbie Yant, MA, RN
Executive Director
Health Service System

Natalie Ekberg, M.P.A.
Executive Secretary

TEL (415) 554-1727
FAX (415) 554- 1721
<http://www.myhss.org/>

HEALTH SERVICE BOARD MEETING

NOTICE and REGULAR MEETING AGENDA

Thursday, February 13, 2020, 1:00 p.m.
City Hall, Room 416
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94103

1. CALL TO ORDER

2. PLEDGE OF ALLEGIANCE

3. ROLL CALL

President Karen Breslin
Vice President Stephen Follansbee, M.D
Commissioner Mary Hao
Commissioner Wilfredo Lim
Commissioner Randy Scott
Commissioner Chris Canning
Supervisor Dean Preston

4. APPROVAL (with possible modifications) OF THE MINUTES OF THE MEETINGS SET FORTH BELOW: (Action)

Meeting minutes are compiled to document the actions and discussions that occur during the Health Service Board meetings.

DOCUMENTS ATTACHED:

- Regular Meeting Minutes from January 9, 2020

STAFF RECOMMENDATION: Approve minutes.

PUBLIC COMMENTS:

ACTION:

1145 MARKET STREET 3RD FLOOR, SAN FRANCISCO, CA 94102

5. GENERAL PUBLIC COMMENT ON MATTERS WITHIN THE BOARD'S JURISDICTION: (Discussion)

At this time, members of the public may address the commission on items of interest to the public that are within the subject matter jurisdiction of the commission that are not on this meeting agenda. Each member of the public may address the commission for up to three minutes. (The brown act forbids a commission from acting or discussing any item not appearing on the posted agenda, including those items raised at public comment.)

PUBLIC COMMENTS:

6. PRESIDENT'S REPORT: (Discussion)

Report given by President Breslin

DOCUMENTS ATTACHED:

PUBLIC COMMENTS:

7. DIRECTOR'S REPORT: (Discussion)

Report given by Abbie Yant, Executive Director of Health Service System

DOCUMENTS ATTACHED: Director's Report packet

PUBLIC COMMENT:

8. HSS FINANCIAL REPORTING AS OF November 30, 2019: (Discussion)

Presentation by Pamela Levin, Chief Financial Officer

DOCUMENTS ATTACHED:

- Financial Report YTD November 30, 2019

PUBLIC COMMENTS:

9. PRESENTATION OF THE 2020 SFHSS DEMOGRAPHICS REPORT: (Discussion)

Report given by Marina Coleridge, Enterprise Systems, and Analytics Manager.

The SFHSS management team presents this annual report to inform the board of the SFHSS membership's statistics for the current plan year.

DOCUMENTS ATTACHED: Demographics Report

PUBLIC COMMENT:

10. APPROVAL OF SFHSS 2019 ANNUAL REPORT: (Action)

Report given by Abbie Yant, Executive Director

The SFHSS management team presents this annual report to inform the board of the SFHSS membership's medical plan use, cost of the medical plans and the agency's accomplishments.

DOCUMENTS ATTACHED: Annual Report

STAFF RECOMMENDATION: Approve Report

PUBLIC COMMENT:

ACTION:

FINANCE AND BUDGET COMMITTEE MATTERS

The Committee Chair will give a brief update on matters discussed and/or recommendations made in this committee. The committee reviews all budgetary and financial issues that pertain to the health services system. The committee's goals align with the SFHSS Strategic goal – Affordable and Sustainable.

11. APPROVAL OF SAN FRANCISCO HEALTH SERVICE SYSTEM FISCAL YEAR 2020-2021 and FISCAL YEAR 2021-2022 PROPOSED GENERAL FUND ADMINISTRATION BUDGET: (Action)

Presented by Committee Chair Lim

DOCUMENTS ATTACHED: SFHSS memorandum and Budget Presentation

STAFF RECOMMENDATION: Approve proposed budget

PUBLIC COMMENT:

ACTION:

12. APPROVAL OF SAN FRANCISCO HEALTH SERVICE SYSTEM FISCAL YEAR 2020-2021 and FISCAL YEAR 2021-2022 PROPOSED HEALTHCARE SUSTAINABILITY FUND BUDGET: (Action)

Presented by Committee Chair Lim

DOCUMENTS ATTACHED: SFHSS memorandum and Budget Presentation

STAFF RECOMMENDATION: Approve proposed budget

PUBLIC COMMENT:

ACTION:

RATES AND BENEFITS

13. PRESENTATION OF 2020 RATES AND BENEFITS CALENDAR FOR PLAN YEAR 2021: (Discussion)

Presentation by Abbie Yant, Executive Director.

DOCUMENTS ATTACHED: Rates and Benefits meeting schedule for 2021 plan year.

1145 MARKET STREET 3RD FLOOR, SAN FRANCISCO, CA 94102

PUBLIC COMMENTS:

14. REVIEW THE UNITED HEALTHCARE (UHC) UTILIZATION CLAIMS EXPERIENCE FOR 2019 CALENDAR YEAR: (Discussion)

Presentation by Mike Clarke, Aon

At the request of the SFHSS Management Team, Aon presents the annual claims experience for the United Healthcare PPO plan for the 2019 calendar year. This information is used to inform the Board of the financial experience of said health plan in preparation for the Rates & Benefits decisions.

DOCUMENTS ATTACHED: Aon Report

PUBLIC COMMENT:

15. REVIEW AND APPROVE UNITED HEALTHCARE (UHC) CITY PLAN PPO RATE STABILIZATION RESERVE AS OF 12/31/2019: (Action)

Presentation by Mike Clarke, Aon

At the request of the SFHSS Management Team, Aon presents the annual rate stabilization reserve amounts for the United Healthcare PPO plan as of December 31, 2019. This information is to inform the Board of the financial status of the plan in preparation for the Rates & Benefits decisions.

DOCUMENTS ATTACHED: Stabilization Reserves Rate Report

STAFF RECOMMENDATION: Approve UHC City Plan Rate Stabilization Reserve

PUBLIC COMMENT:

ACTION:

GOVERNANCE COMMITTEE MATTERS

The Committee Chair will give a brief update on matters discussed and/or recommendations made in this committee. The items presented in the governance meetings ensure that the Commission is following the Governance guidelines and processes that are required by the Health Service Broad Governance Policies.

16. APPROVAL OF 2019 HEALTH SERVICE BOARD EDUCATION REPORT: (Action)

Presented by Committee Chair Scott

DOCUMENTS ATTACHED: 2019 Board Education Report

STAFF RECOMMENDATION: Approve 2019 Board Education Report

PUBLIC COMMENT:

ACTION:

1145 MARKET STREET 3RD FLOOR, SAN FRANCISCO, CA 94102

17. APPROVAL OF THE REPORT FOR THE FISCAL YEAR 2018-2019 HEALTH SERVICE BOARD

SELF-EVALUATION: (Action)

Presented by Julia Ma, Workforce Development Director, Department of Human Resources.

DOCUMENTS ATTACHED: Report completed by DHR

STAFF RECOMMENDATION: Approve the Annual Board Self Evaluation Report

PUBLIC COMMENT:

ACTION:

REGULAR BOARD MEETING MATTERS

18. REPORTS AND UPDATES FROM CONTRACTED HEALTH PLAN REPRESENTATIVES:

(Discussion)

Opportunity when contracted health plan representatives may bring up updates and topics for discussion.

PUBLIC COMMENT:

19. OPPORTUNITY FOR THE PUBLIC TO COMMENT ON MATTERS WITHIN THE BOARD'S

JURISDICTION: (Discussion)

Members of the public may address the commission on items of interest to the public that are within the subject matter jurisdiction of the commission that are not on this meeting agenda. Each member of the public may address the commission for up to three minutes.

PUBLIC COMMENT:

20. OPPORTUNITY TO PLACE ITEMS WITHIN THE BOARD'S JURISDICTION ON FUTURE

AGENDAS: (Discussion)

Opportunity when commissioners, the director, and the public may bring up topics for discussion, providing that any action is delayed until proper notice can be granted.

PUBLIC COMMENT:

21. ADJOURNMENT:

Summary of Health Service Board Rules Regarding Public Comment

- Speakers are urged to fill out a speaker card in advance but may remain anonymous if so desired.
- A member of the public has up to three (3) minutes to make pertinent public comments before action is taken on any agenda item.
- A member may comment on any matter within the Board's jurisdiction as designated on the agenda.

Health Service Board and Health Service System Web Site: <http://www.sfhss.org>

Disability Access

Regular Health Service Board meetings are held at City Hall, 1 Dr. Carlton B. Goodlett Place, in Hearing Room 416 at 1:00 PM on the second Thursday of each month. The closest accessible BART Station is Civic Center, three blocks from City Hall. Accessible MUNI lines serving this location are: #42 Downtown Loop, and the #71 Haight/Noriega and the F Line to Market and Van Ness and the Metro stations at Van Ness and Market and at Civic Center. For more information about MUNI accessible services, call (415) 923-6142. There is accessible parking in the vicinity of City Hall at Civic Center Plaza adjacent to Davies Hall and the War Memorial Complex.

Accessible seating for persons with disabilities (including those using wheelchairs) will be available.

In order to assist the City's effort to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City accommodate these individuals.

Knowing Your Rights Under the Sunshine Ordinance

Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County of San Francisco exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, visit the Sunshine Ordinance Task Force website at <http://www.sfgov.org/sunshine>.

Lobbyist Registration and Reporting Requirements

Individuals and entities influencing or attempting to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code § 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102; telephone (415) 252-3100; fax (415) 252-3112; web site www.sfgov.org/ethics.

Summary of Health Service Board Rules Regarding Cell Phones and Pagers

- The ringing and use of cell phones, pagers and similar sound-producing electronic devices are prohibited at Health Service Board and committee meetings.
- The Chair of the meeting may order the removal of any person(s) in violation of this rule from the meeting room.
- The Chair of the meeting may allow an expelled person to return to the meeting following an agreement to comply with this rule.

The complete rules are set forth in Chapter 67A of the San Francisco Administrative Code.

If any materials related to an item on this agenda have been distributed to the Health Service Board after distribution of the agenda packet, those materials are available for public inspection at the Health Service System during normal office hours. For more information, please contact Natalie Ekberg at (415) 554-1727 or email Natale.Ekberg@sfgov.org.

The following email has been established to contact all members of the Health Service Board: health.service.board@sfgov.org.

Health Service Board telephone number: (415) 554-0662