2022 Board Education Report and Education Plan for 2023 Draft

Presented by Holly Lopez, Board Secretary

Education Experiences Offered in 2022

| April 28, 2022 | June 9, 2022 | August 11, 2022 | November 10, 2022 |
|--------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------|---------------------------------------------------------------------------------|
| Primary Care by Kevin Grumbach, MD (UCSF) Mental Health: Creating a Culture of Care by Deryk Van Brunt, DrPH and Shimar Clements, MSW (Credible Mind) | Geriatrics: Retiree Health Care by Joe Agostini,MD (UHC) Geriatrics Overview and Strategy by Michael Mason, MD (KP) | Genomic and High- Cost Drugs by Almaz Dawit, PharmD (Aon) | Addiction Services including Medication Assisted Treatments by Eric Haram, LADC |

Self-Study Education Hours in 2022

| Commissioner | Education Opportunity | Total Hours |
|----------------------|---------------------------------------------------------------------|-------------|
| President Follansbee | Attended 5 Self-Study Opportunities and additional readings in 2022 | 24.5 |

Commissioner City Wide and SFHSS Required Trainings

In 2022, all Commissioners completed the following City Wide and SFHSS required training:

- Whistle Blower Training (5 minutes)
- 2. Bystander Training (11 minutes)
- 3. Harassment Prevention Training (2-hour)
- 4. HIPAA Training (20 minutes)

Education Plan for 2023

Topics for 2023:

Commissioners completed the annual Board Education survey to request topics for 2023. Topics are ranked in order from highest to lowest

- 1st- Healthcare Cost Trends (Active and Retirees)
- 2nd- Equity Data Reporting
- 3rd- Data Transparency

Commissioners suggested adding Modern Healthcare as a Board Education Resource. It was noted, newly appointed Board members will need fiduciary training as part of their onboarding. The full Board will receive Fiduciary training every three years, the next training will be in 2024.

Education Resources on SFHSS webpages:

Education Plan 2023-2025
Health Service Board Education

Education Plan for 2023-25

SFHSS Strategic Plan Goals



Goal 1: Foster **equity** through intentional organizational culture, accessibility, inclusion, and belonging.



Goal 2: Advance **primary care practice** and member engagement to ensure the right care, at the right time and place.



Goal 3: Provide **affordable and sustainable** healthcare and high-quality well-being services through value-driven decisions and program design.



Goal 4: Support the **mental health and well-being** of our membership by reducing stigma and addressing barriers to care in partnership with key stakeholders.



Goal 5: Optimize service to maintain and advance exceptional member engagement.

Education Plan for 2023-25

Health Service Board Education Goals

The Health Service Board members agree to pursue appropriate education across a range of employee benefit-related areas:

- 1. Fiduciary Duties
- 2. Health and Welfare Plan Design and Funding
- Benefits Administration
- 4. General Provisions:
 - Governance: Policies and Terms of Reference and San Francisco City Charter
 - Legislative and Regulatory Changes affecting SFHSS member benefits
 - Actuary Services
- 5. Complete City-Wide and SFHSS Required Trainings

Education Plan for 2023-25

Methods and Support to Reach Goals

Board education can and will occur through various blended learning methodologies, including but not limited to the following areas of educational options.

- Conferences, workshops, and forums
- Meetings of associations or other similar bodies within the health and welfare industry.
- In-house educational seminars or briefings by staff, City Administration, Board service providers, or other special advisors.
- Relevant periodicals, journals, textbooks, or similar materials; and electronic media including webinars and podcasts.

SFHSS Management will share Education opportunities

Annual Reporting

- Reporting period: January 1st through December 31st
- Quarterly reminders and submissions: Send all submissions to Board Secretary
- Board Secretary will supply a written report to Board in February.

Recommendation:

Approve the Health Service Board 2022 Board Education Report and the Education Plan for 2023-2025.